



# WE WANT YOUR OPINION!

The Foam Lake Express Handi-Van provides safe, affordable, and accessible transportation for residents with mobility or physical needs. The service runs Tuesday to Thursday, 10am to 4pm, with limited after-hours and medical trips available by advance booking. The vehicle is wheelchair accessible.

This survey asks for your feedback to help improve the service and better meet community needs. Thank you for sharing your thoughts!

First & Last Name: \_\_\_\_\_

Phone Number: \_\_\_\_\_

## Check off the option you agree with the most:

1. Have you ever used the Foam Lake Express?

- Yes, I use it often (a few times a week)
- Yes, I use it sometimes (a few times a month)
- I tried to use it, but it was not available
- No, but I am interested
- No, I did not know about this service

2. Are the current hours of operation useful for you?

*Tuesday – Thursday from 10am – 4pm*

- Very useful
- Somewhat useful
- Not useful

Please explain your answer:

3. What times do you need the Foam Lake Express most? Check all that apply

- Early Mornings
- Weekday Daytime
- Evenings
- Weekends

4. Have you been able to use the Foam Lake Express with the current hours?

- Yes
- No

More questions on the next page

5. Which days would make this service more useful to you? Check all that apply

- Monday    Tuesday    Wednesday    Thursday    Friday    Saturday

6. How do you currently request a ride? Check all that apply

- By Phone  
 In person at the Town Office  
 Through a caregiver  
 I don't know how to book a ride  
 I would like the option to book online

7. What type of trips would you like more of?

- Same-day or last-minute rides  
 Planned trips with set stops

If you selected planned trips, what stops would you like? Check all that apply

- Grocery Store  
 Pharmacy  
 Credit Union/RBC  
 Post Office  
 Hardware Store  
 Other: \_\_\_\_\_

8. Would you be interested in planned out-of-town trips (for example, to Yorkton)?  
*These trips would happen on a set day with planned stops.*

- Yes, once a month  
 Yes, every 2 months  
 No, I would not use that

9. 11. Would you be interested in prepaid ride passes?

- Yes, a 10-ride pass  
 Yes, a 30-ride pass  
 No, I prefer to pay per ride

10. Do you have anything else you would like us to know in regard to the Foam Lake Express?

**THANK YOU FOR TAKING THE TIME TO COMPLETE THIS SURVEY!**

Return to the Town of Foam Lake by emailing to [programs@foamlake.com](mailto:programs@foamlake.com), in-person at the Town office (326 Main St) or mail to P.O. Box 57, Foam Lake, SK, S0A 1A0